



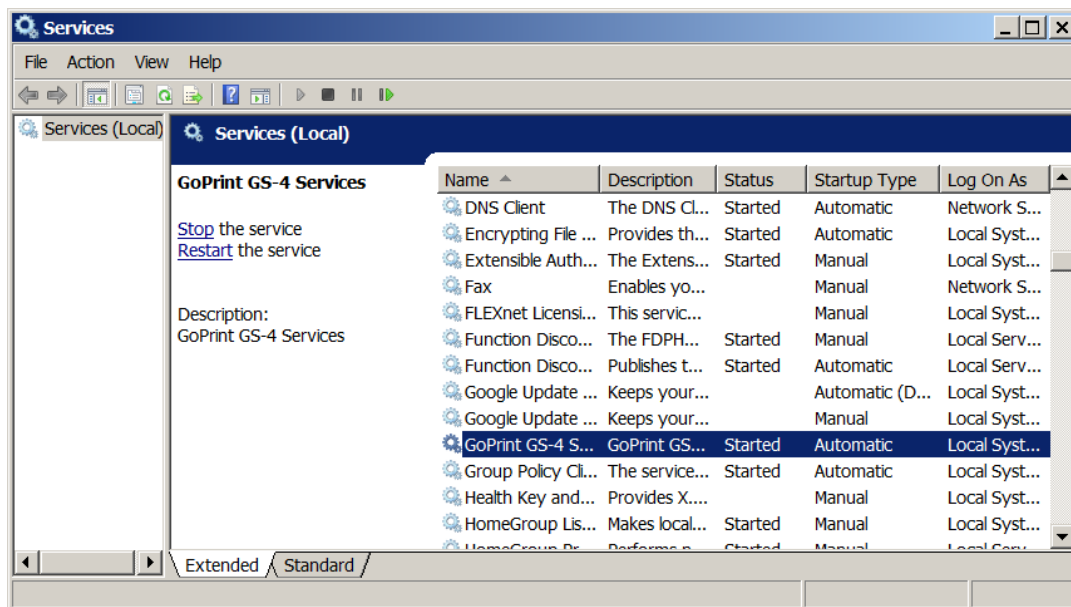
## GoPrint Web Update Utility

**Prerequisites:** Backing up the database and the GoPrint Lib and Bin directories.

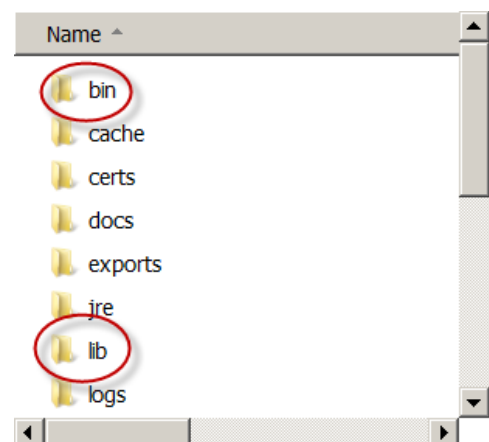
✓ **Important:** Contact GoPrint Technical Support prior to downloading any Web Update to ensure system stability.

Before updating your system, it's important to backup the database and copy the current Lib and Bin directories to another directory. Therefore, if conflicts occur, rolling back the database and copying the backed-up Lib and Bin directories back to their original source will resolve any issues.

### Step 1 - Stop the GS-4 Services



### Step 2 - Copy the GS4\ lib and bin directories to another directory



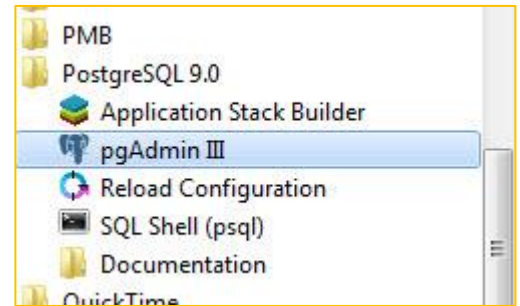


### Step 3 - Backup the database

#### POSTGRESQL PLATFORM

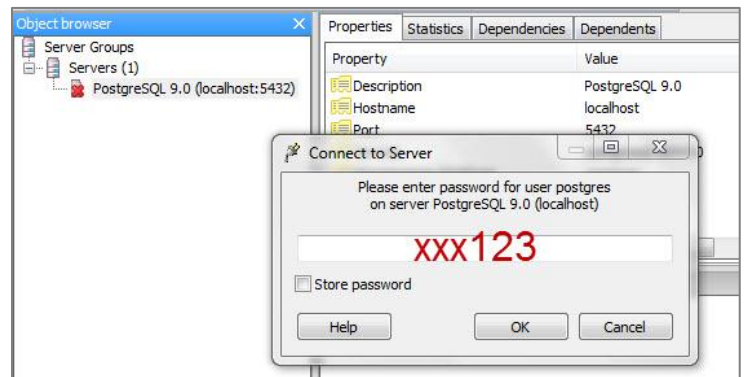
1. Open up PgAdmin III

From the Start Menu - Programs - PostgreSQL'ver"



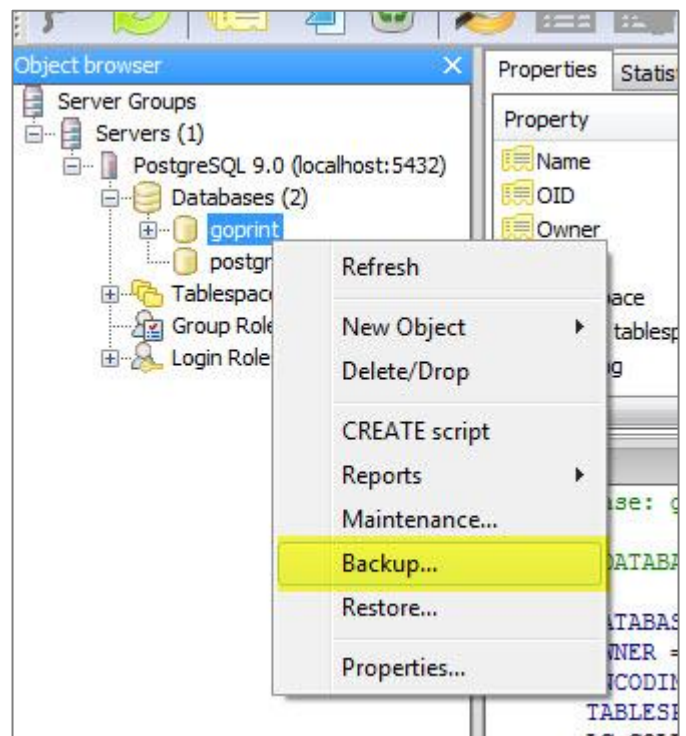
When prompt enter the Postgres user's password.

A default GoPrint install recommends the password: xxx123 and under Windows 2008: Go123srv



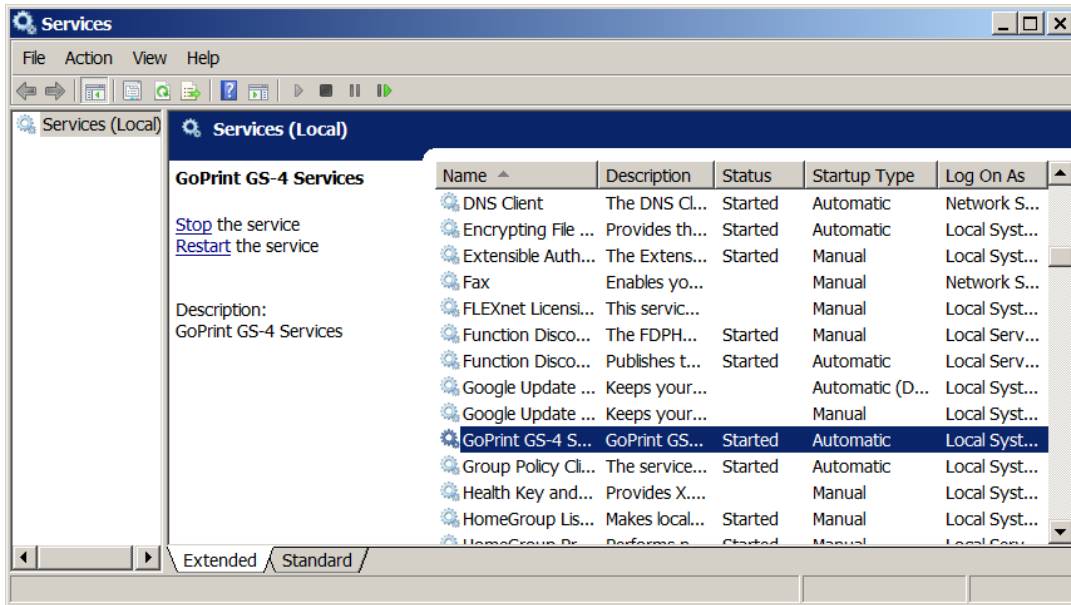
2. Back up the existing database

Right- click the database and select: **Backup**





## Step 4 - Start the GS-4 Services



For additional information on GoPrint Backing up, Moving, and Restoring a GoPrint database refer the following documents:

- MS SQL Database Management  
[http://www.goprintsupport.com/MS\\_SQL\\_Database\\_Management.pdf](http://www.goprintsupport.com/MS_SQL_Database_Management.pdf)
- Moving a PostgreSQL database  
[http://www.goprintsupport.com/Moving\\_a\\_Postgresql\\_Database.pdf](http://www.goprintsupport.com/Moving_a_Postgresql_Database.pdf)

## The Web Update Process

### Step 1 - Download the Web Update

The GS4 Web Update utility provides access to the latest enhancements and bug fixes.

- ✓ **Important:** Contact GoPrint Technical Support prior to downloading any Web Update to ensure system stability.



## Navigate to System – Web Update



✓ **Important:** updates are applied at the GTX server level where the system is designed to auto-update existing remote Agents and Print Release Stations. Each are designed to query the version number of the GTX server and if the version has changed, all remote Agents and Print Release Stations pull down the latest files.

If an update is available, the new version number and all accumulative versions appear as available

Click the **Download** button to begin the update process.



### Web Update Download Status

An update has been downloaded successfully.

Home

### Web Update

A Web Update is available.

<b>Update Version</b>	4.0.2
<b>Update Location</b>	http://www.goprint.com/webcheck/updates/gs4-updf-4.0.2.zip
<b>Update Size</b>	28MB

**Update Description**

Once authenticated with Client Popup the name on the print job support unauthenticated workstation environments.  
After Pay at Station button is clicked in Client Popup the jobs will Fix for Dell PostScript not being detected.  
LDAP QuickStart Help added.  
Changed MagTek swipe parsing to comply with ISO standards.  
LDAP Default Class now used if the Class attribute does not ma  
Password change option on Client Popup shows if enabled exp  
Fixed top-left corner on Client Popup - it would occasionally be c  
Improved scrolling on printer directory tab of Client Popup.  
Bulletin Boards can now clear the start/end times.  
Bulletin Boards will now consider an empty date to be either the end date.  
If starting/stopping/restarting a Node or Service from the Node ir  
PayStation scales and centers properly at resolutions higher tha  
Fixed Node Security page to allow adding/removing allowed IPs  
Enhanced PayStation Release Mode Override to have a Disable  
Enhanced PayStation to show 'None' cost for jobs and the Total  
Fixed Total Cost marker name in PayStation and PayStation help.

Sites using Client Popup should double-check their Payment Lc profiles in Control Center as the setting was not being used prop in prior versions.

[Download](#)



## Step 2 - Applying the Update

Before the update will take effect, the service hosting this Control Center web interface must be restarted. Once the restart is initiated, the system will apply the update and start all services running on the new software version.

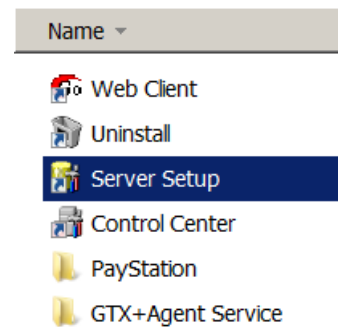
Updates that have been found and downloaded from this Web Update feature will display under the Updates section of the Node Control web interface.

To restart the system on the new version: Visit the Node Control interface.

Click on the Updates link at the top of the screen

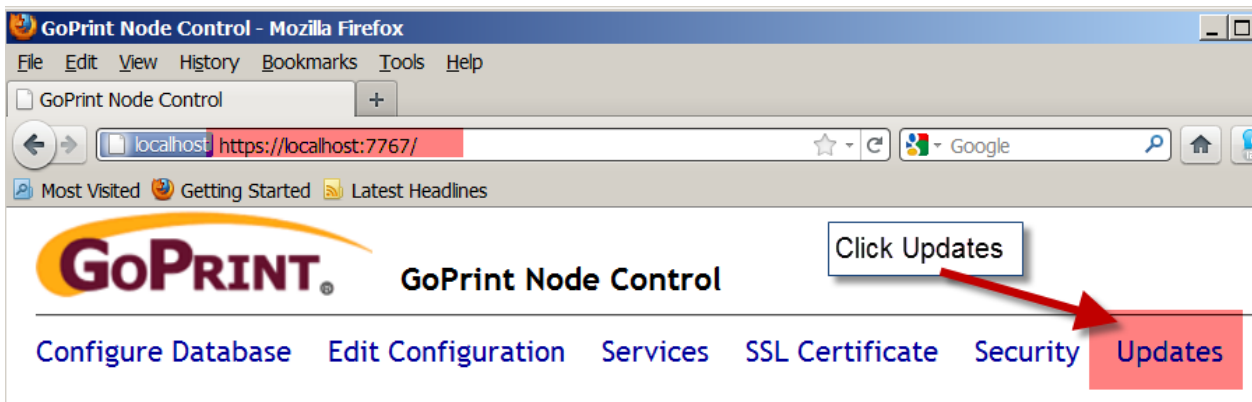
Updates are downloaded and held until you apply them via the GoPrint Node Control web interface. By default the GoPrint Node Control only accepts connections from the localhost. If remote management has not been enabled then you will have to do this step from the GoPrint server.

To access the Node Control web interface open a browser to <https://localhost:7767>



or double-click on the Server Setup desktop short-cut

Once you are in the Node Control web interface, click the Updates link to view the status of any downloaded updates:





If the update shows as being fully downloaded, you may restart the Control Node for the update to take effect



**Note:** Restarting the node essentially means restarting the always on service that runs the GTX and Control Center interface. This allows the system to start the system up with the updated software.



There are updates waiting to be applied. Please restart the node to apply updates.

Restart Node  Click the Restart Node button

Update files:  
gs4-updf-4.0.2.zip



**Important:** Wait 1530 seconds for the system to come back online, then return to your normal use of the system.

## MANUALLY UPDATING

In cases where the GoPrint server doesn't have external access to the web, then a manual update must be performed. You can download the current and previous updates at the following URL.



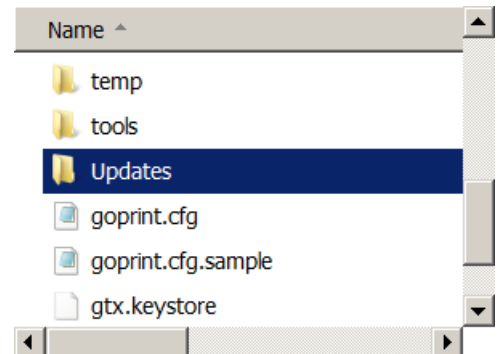
**Important:** make sure to substitute the correct version number for the name of the zip file. Contact GoPrint support for the most updated version number.

<http://www.goprint.com/webcheck/updates/gs4-updf-4.0.85.zip>

1. Download the zip file and place in the GS4\Updates folder (Do not extract!)
2. Review Step 2 – Applying the Update on Page 5 to restart the Control Node



**Note:** Optionally, you can restart the GS-4 Services under Windows Services.







## Verifying a completed Update

When completed the new version number appears at the Control Center Login box and at the browser title bar.



**Note:** The Web Client popup has a separate version number which doesn't change with the GTX version. The current Web Client.exe file can be found under the GS4\lib\download directory.

